## THALES

# loT and predictive maintenance in Railways

Predictive Maintenance & Operational Support John Raymond, Head of Digital Services

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## Globally – estimated 50B devices connected by 2020



Data storage, communications, AI and mobility – driving the revolution

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## Typical Challenges Facing Railways Today







## **Vision for Big Data Analytics**



#### **CLOUD**

- •Scalable
- Easily upgradable
- Maintenance-free
- Lower ops costs



#### **CYBER SECURE**

- Highest standard of data protection
- On-going security



#### **BIG DATA**

- Network / Asset / Ilot Data
- Operational Data
- Staff / Passenger
   Data
- Signalling Date
- MaintenanceData
- Ticketing Data



#### **MACHINE LEARNING**

- Prediction
- Artificial intelligence
- Algorithms
- Deep learning
- •Data Science

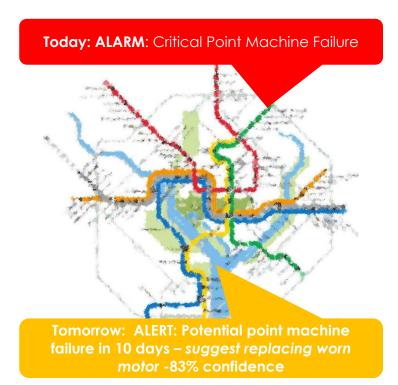


#### **DIGITAL PRODUCTS**

- Visualisations
- Data Manipulation
- Any device, any time, anywhere



## Vision for Predictive Maintenance – Today vs. Tomorrow



### Yesterday: Remote Condition Monitoring

- Understand the asset state and asset health
- Understand where the problems are, but often when it is already too late (fault has already happened!)

## Today & Tomorrow: Predictive Maintenance & Operational Support

- Visualize when an asset may fail and what mitigating actions to take
- Tactically mitigate response and strategically plan to optimise maintenance
- **ONE SOLUTION**: to cover all asset types, regardless of OEM provider



### **Predictive Maintenance**

Remote Condition Monitoring

Predictive Maintenance & Operational Support

## Source

- Sensors
- Logger

## Transit

- IP
- HTTP/S

## Insight

 State of Asset

## Algorithm

Thales Predictive Maintenance

Machine Learning

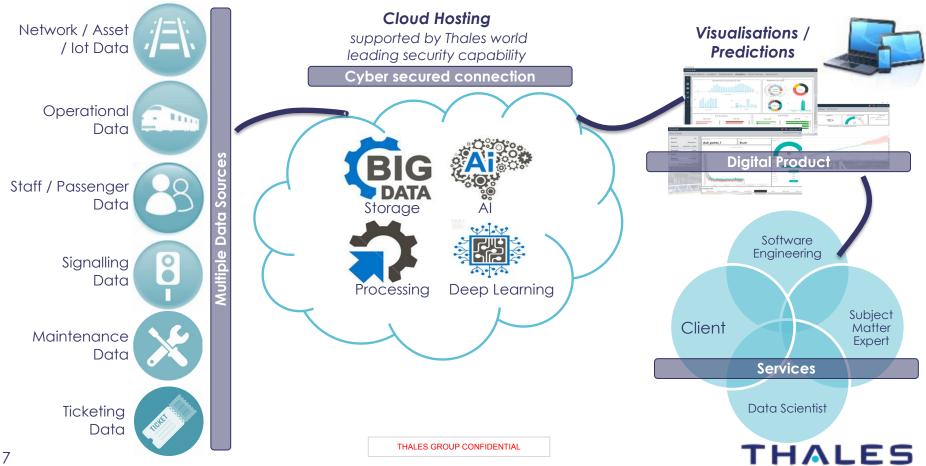
## Future Prediction

 Time to Failure

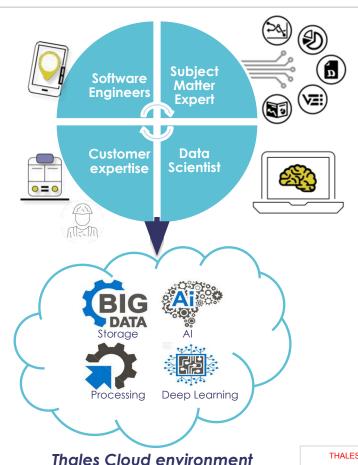
## Increasing Benefit



## Predictive Maintenance How does it work?



## A collaborative approach to development



#### Collaboration between Thales & customer

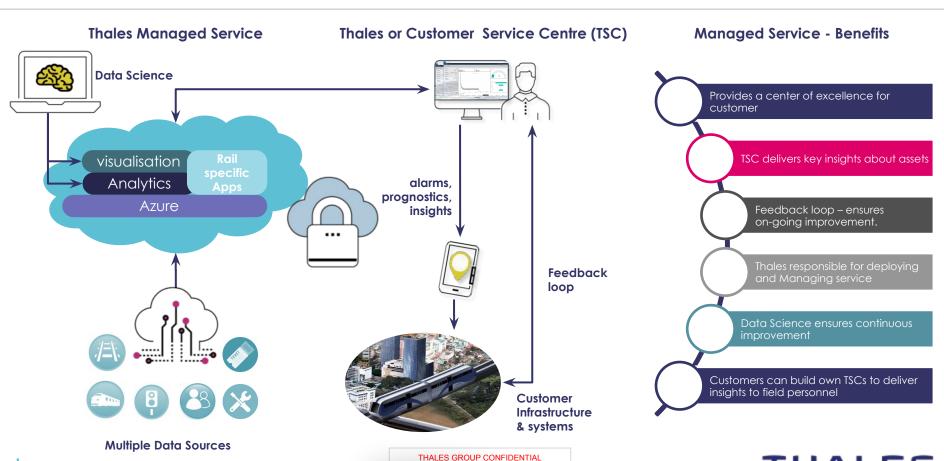
- Data scientists work with subject matter experts to understand asset performance
- SW engineering work with data scientists to incorporate clever algorithms
- Subject matter/customers work with SW engineers in agile way
- Customers own all their Data

#### **AGILE** Development mentality

- 2 week sprints with customer feedback
- Continuous improvement, means that all customers benefit from new developments and knowledge.
- Visualisations that meet KPI's of each of customer.



## **Managed Service**





## Thales Expertise

#### Domain expertise on railways

 Thales has over 50 years experience in the rail industry, with 17,000km of tracks equipped with ETCS (European Train Control System)

#### Existing customer relationships / installed base

• Thales built and ran the worlds largest rail asset management system with 43000 assets, measuring performance in real time during the normal operation of the railway.

#### Thales operates an open platform

 Allows customers and competitors to deliver additional insights on data, combining expertise to create the best solutions.

#### Testing and commissioning

 Asset visibility provided to field teams, increasing quality and accuracy of testing and commissioning phase

#### Cyber security expertise

 Recognised global leader in cyber security, implemented as standard across all our solutions.





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## Appendices



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## **Challenges Eclipse solves**

#### ELIMINATE IN SERVICE FAILURES

- Advance warning to prevent asset failure and service disruption
- Reduction in performance fines
- Creates improvements in capacity through greater asset availability
- Improved customer satisfaction through meeting timetable commitments
- Increasing company's competiveness

#### **REDUCE COST OF MAINTENANCE REGIME**

- Enables customers to move from time based to condition based maintenance
- Reduction in over maintenance of assets
- Reduced maintenance windows allowing for more revenue generating service hours
- Forecast parts and labour requirements more accurately
- · Reduce unplanned downtime in the field

## INCREASE WORKFORCE SAFETY & PRODUCTIVITY

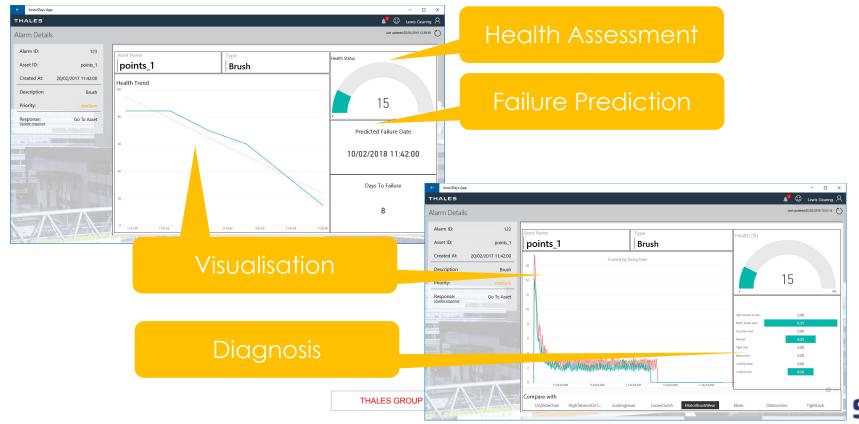
- "Right fix, first time" allows increased workforce productivity – bringing correct parts, tools and expertise to site
- Reduces the time maintainers are in harms way on site
- Reduced asset fixing time increases maintainer and infrastructure availability
- Fewer dangerous emergency possessions due to reduced in service failures
- Fewer site visits for regular asset testing with condition based maintenance

## Moving to ZERO unplanned maintenance



## **Eclipse Human Machine Interface (HMI)**

## Example of a brush failure on a points machine...



## **Eclipse HMI**

## Example of CBTC non-communicating train...



